BEFORE THE HIMACHAL PRADESH ELECTRICITY REGULATORY COMMISSION SHIMLA

Miscellaneous Application No. 1/2002

In the Matter of:

Complaint under clause 12 & 27 (xvi) failing under chapter IV of Himachal Pradesh Electricity Regulatory Commission (Conduct of Business) Regulations 2001.

AND

In the matter of:

PHD Chamber of Commerce & Industry, New Delhi

....Applicant

Versus

Himachal Pradesh State Electricity Board Shimla

..... Respondent

ORDER

S.S. GUPTA, CHAIRMAN

Sh. B.P. Dhaka, Secretary General, PHD Chamber of Commerce and Industry, New Delhi has filed on 15th Jan., 2002 an application titled "Petition under clause 12 & 27 (xiv) falling under Chapter IV of Himachal Pradesh Electricity Regulatory Commission (Conduct of Business) Regulations, 2001." The applicant has pointed out that the Himachal Pradesh State Electricity Board (HPSEBL) has incorrectly applied the "Tariff Order" issued by the Commission on 29th October, 2001 while issuing the electricity bills for the month of Nov., 2001 and as such prayed as under:-

- 1. The consumers are not in a position to pay the escalation in amounts of the electricity bills arising out of erroneous calculations on the part of the respondent. At the same time the consumers stand the risk of their electricity supply being cut off due to non-payment of bills.
- 2. The Hon'ble Commission be pleased to direct the respondent to issue corrected bills to the consumers under LS category at the earliest and till such time the

matter is decided, to allow the payments of bills after deducting the demand

charge and the peak load violation charges.

3. Hearing in this matter be fixed at an early date so that the supply to the

consumer is not disconnected by the respondent.

Since the applicant had not approached the H.P.S.E.B. for the redressal of

various grievances raised in the application and also for the rectification of the energy

bills, HPSEB is directed to treat this application as a representation, examine the issues

raised by the applicant and issue necessary directions to its field offices on the various

points raised by the applicant to ensure that the "Tariff Order" issued by the

Commission on 29th October, 2001 is implemented in letter & spirit. Further directed

that reasoned reply should be furnished to the applicant by the HPSEB within one

month of the date of issue of this Order.

Should the applicant be not satisfied with the reply of HPSEB, he can approach

the Commission with the appropriate petition/application.

H.P.S.E.B. may also consider deferring the action to disconnect supplies to the

complainant consumers.

The application filed by PHD Chamber of Commerce and Industry is disposed

off accordingly.

(S.S. Gupta) Chairman

Dated Shimla, the, 19th January, 2002