HIMACHAL PRADESH ELECTRICITY OMBUDSMAN

SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002

Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 02/2022

প্রেম. Joginder Singh Ram Singh Thakur, S/o Lt Sh. Ram Singh Thakur, R/O Padam Kunj, Basement, Below TCP Office, Dev Nagar, Kasumpti, Shimla-171009 - Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004

2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Khalini, Shimla, HP-171002
- Respondents

Date:

Ombi

08/04/2022 (12:00 PM)

Present for:

The Complainant:

Sh. Nitin Thakur Advocate

The Respondents:

Sh. Anil Kumar God Advocate, Sh. Uma Nand Sr Asstt

Order (Last heard on 11/03/2022)

Case called, both parties were heard. The Counsel for the Complainant informed that he is not going to file his rejoinder and instead argue his case. Further the counsel for the Complainant argued that there were similar issues with other tenants/ occupants of the building and his consumption for next six months is also same which was prior to the said jump in reading on 01/01/2021 and after that incident of high voltage, the Respondents changed his service wire also which was admitted by them in their reply at the Forum. During the course of hearing, the Counsel for the Respondents submitted a copy of the site report dated 30/01/2022.

The Respondents are directed to produce month wise consumption w.e. from June 2020 onwards till July 2021 for other occupants of the building as well as that of the Complainant on or before 20/04/2022. Further, they are also directed to produce energy charges without correction and after correction particularly for energy bill issued on January 2021. The Complainant may file his rejoinder, if any by 27/04/2022.

The case is listed for final arguments on 30/04/2022 at 12:00 PM or immediately thereafter.

Given under my hand and seal of this office.

Mo. HPEO/(Case No. 02/2022)/2021-22- 25-27

Electricity Ombudsman
Dated: 08/04/2022