



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 04/2022

M/S Jai Bhawani Industries, Vill Chanal Majra, PO Guru Majra, Nalagarh, District Solan, HP-171012
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Manpura Baddi, District Solan, HP-174101**

- Respondents

Interim Order

M/S Jai Bhawani Industries, Vill Chanal Majra, PO Guru Majra, Nalagarh, District Solan, HP-171012 has filed an application, received on 31/03/2022, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 08/03/2022 in Complaint No. 1451/3/21/023, dated 28/09/2021. Copy of the Complaint has also been sent by post on 31/03/2022 to the Respondents.

The direction to Respondents not to press for the recovery of the charges amounting to Rs 57,22,048/- till the pendency of current application and further directed not to disconnect the electricity supply to Applicant's premises will continue.

The Complainant have now submitted proof for a deposit up to level of 50% of the disputed amount (Rs 19,72,349/- on direction of the Forum and balance Rs 9,72,748/- on direction of this office) with the Distribution Licensee.

The Respondents are directed to submit their reply duly supported by attested affidavit on or before 13/05/2022 positively and the Complainant may file his rejoinder by 20/05/2022.

The case is listed for admission hearing on 28/05/2022 at 12:00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 04/2022)/2021-22- 46-49

Electricity Ombudsman
Dated: 19/04/2022