



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Provisional Complaint No. 07/2022

M/S Hateshwari Floor Mill, VPO Seema, Tehsil Rohru, District Shimla, HP-171207
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Rohru, District Shimla, HP-171207**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division-I, HPSEBL, Chirgaon, Rohru, District Shimla, HP-171208**

- Respondents

Interim Order

M/S Hateshwari Floor Mill, VPO Seema, Tehsil Rohru, District Shimla, HP-171207 has filed an application, provisionally registered on 24/05/2022, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 23/03/2022 in Complaint No. 1332/4/21/026. Copy of the Complaint has also been sent by post on 13/05/2022 to the Respondents.

The Complainant have not maintained a deposit of 50% of the disputed amount either with Electricity Ombudsman or with the Distribution Licensee in line with provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. He is directed to maintain 50% of the disputed amount with the Distribution Licensee and submit receipt for same within a period of 7 days from the date of issue of this order. The case shall be registered after submission of receipt for same and hearing dates shall be fixed accordingly.



Given under my hand and seal of this office.

No. HPEO/(Case No. 07/2022)/2021-22- 100-103

Leapt
26/05/2022
Electricity Ombudsman
Dated: 26/05/2022



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As informed to the Counsel for the Respondents, a separate communication to the Managing Director, HPSEB Ltd with copy to the Himachal Pradesh Electricity Regulatory Commission shall be issued for such kind of attitude of the field officers of the Distribution Licensee.

The Respondents are again directed to restore the electricity connection to the Complainant within a period of 10 days from the date of issue of this order failing which the matter shall be reported to the Hon'ble Commission for violation of directions under Regulation 37 (6) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 for appropriate action by the Commission under the provisions of the Electricity Act, 2003.

Further, the Complainant have not presented the proof in respect of depositing an amount equivalent to 50% of the amount assessed by the Consumer Grievance Redressal Forum in their orders with the Distribution Licensee in line with provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. They are directed to submit proof for same on or before 22/04/2022 positively.

The Respondent No. 3 & 4 are further directed to remain present physically on the next date of hearing. The Complainant may file his rejoinder, if any, by 22/04/2022.

The case is further listed for arguments on 30/04/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2022)/2021-22/28-32

Lepta
08/04/2022
Electricity Ombudsman
Dated: 08/04/2022

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