



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Provisional Complaint No. 07/2022**

**M/S Hateshwari Floor Mill, VPO Seema, Tehsil Rohru, District Shimla, HP-171207**

**- Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Rohru, District Shimla, HP-171207**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division-I, HPSEBL, Chirgaon, Rohru, District Shimla, HP-171208**

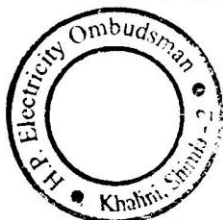
**- Respondents**

**Order**

M/S Hateshwari Floor Mill, VPO Seema, Tehsil Rohru, District Shimla, HP-171207 has filed an application, provisionally registered on 24/05/2022, under provisions of Regulation ~~28~~ (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 23/03/2022 in Complaint No. 1332/4/21/026. Copy of the Complaint has also been sent by post on 13/05/2022 to the Respondents.

The Complainant have now maintained a deposit of 50% of the disputed amount with the Distribution Licensee in line with provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 (Rs 3,98,420/- on direction of Consumer Grievance Redressal Forum on 28/10/2021 and Rs 1,18,785/- on 26/05/2022 total Rs 5,17,205/- i.e. 50% of Rs 10,34,405/- assessed by the Forum).

The Respondents are directed to file their reply duly supported by attested affidavit on or before 09/06/2022 positively. The Complainant may file his rejoinder on or before 16/06/2022. The case is listed for admission hearing on 25/06/2022 at 12:00 PM or immediately thereafter.



**Given under my hand and seal of this office.**

**No. HPEO/(Case No. 07/2022)/2021-22-104-107**

*Leup*  
**Electricity Ombudsman**  
**Dated: 27/05/2022**