



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 03/2022**

**M/S Missus More Resort Pvt Ltd., Mando-Matkanda, Dharampur, Tehsil Kasauli, District Solan,  
HP- 173209**  
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Superintending Engineer, Operation Circle, HPSEB Ltd, Solan, HP-173212
3. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
4. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Dharampur, Tehsil Kasauli, District Solan, HP-173209

- Respondents

Date: 28/05/2022 (12:00 PM)

Present for:

The Complainant: Sh. Sunil Kumar Advocate

The Respondents: Sh. Kamlesh Saklani Law Officer for Respondents, Er. Rajinder Kumar  
Assistant Engineer ESD Dharampur

**Order**  
**(Last heard on 30/04/2022)**

Case called both parties were heard. The Counsel for the Complainant submitted a transaction receipt for Rs 44,000/- made to Assistant Engineer Dharampur account through GPay on 05/05/2022. The Respondents said they are not aware of such payment but will verify. Being bank holiday, the same could not be confirmed. Since the Complainant had earlier deposited Rs 88,000/- in April 2021 and Rs 44,000/- now paid on 05/05/2022, the Complainant have deposited Rs 1,32,000/- which is 50% of the disputed amount subject to verification by the Respondent No. 4.

The Respondent No. 4 is directed to verify the additional payment made by the Complainant amounting to Rs 44,000/- on or before 10/06/2022 positively.

The Respondents informed that the firm have also not completed the formalities for new connection as directed in last hearing. As already directed vide Interim Order dated 30/04/2022, the Complainant may complete the formalities for new connection and also deposit the required security and other deposits applicable for new connection. In case the decision in

Re



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this instant case is in Complainant's favour, this court will decide at that time regarding the charges paid by the Complainant for new connection.

The Respondent No. 4 submitted that the Complainant has also not paid regular energy bills since April 2021 onwards till February 2022. Further, he informed that, the firm has not responded for reconciliation as directed vide Interim Order dated 30/04/2022. Both parties are again directed to reconcile the outstanding payment on or before 17/06/2022 positively and submit the reconciliation report on the next date of hearing.

The Complainant may file rejoinder, if any by 17/06/2022. The case is further listed for arguments, subject to confirmation from Respondent No. 4 that Rs 44,000/- deposited by the Complainant on 05/05/2022 have reflected in their account, on 25/06/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2022)/2021-22-119-28

*Leup to*  
*28/05/22*  
Electricity Ombudsman  
Dated: 28/05/2022