



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 03/2022

M/S Missus More Resort Pvt Ltd., Mando-Matkanda, Dharampur, Tehsil Kasauli, District Solan, HP- 173209
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Superintending Engineer, Operation Circle, HPSEB Ltd, Solan, HP-173212**
- 3. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 4. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Dharampur, Tehsil Kasauli, District Solan, HP-173209**

- Respondents

Date: 25/06/2022 (12:00 PM)

Present for:

The Complainant: Ms Kiran Negi, Advocate

The Respondents: Sh. Anil K God Advocate, Sh. Kamlesh Saklani Law Officer, Er. Rajinder Kumar Assistant Engineer ESD Dharampur

Order
(Last heard on 30/04/2022)

Case called both parties were heard. The Respondents confirmed that an amount of Rs 44,000/- have been received after which the deposit made by the Complainant towards 50% of the disputed amount is complete.

On reconnection, the Counsel for the Complainant was again directed to complete the formalities for a new connection as directed earlier. It is further reiterated that in case the decision in this instant case is in Complainant's favour, this court will decide at that time regarding the charges paid by the Complainant for new connection.

The Respondents again submitted that the Complainant has not approached for reconciliation as directed earlier regarding running energy bills which he has not paid since April 2021 till February 2022.. Both parties are hereby directed to reconcile the account of the Complainant and settle the issue at their end within a period of three weeks i.e. latest by 16/07/2022 and submit the report for same on the next date of hearing. The Complainant may also file his rejoinder, if any on or before 16/07/2022.



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The case is further listed for arguments, on 23/07/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2022)/2021-22 139-43

Lepta
25/06/2022
Electricity Ombudsman

Dated: 25/06/2022