



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 10/2022**

✓ Sh. Rakesh Kumar S/O Lt Sh Nanak Chand, R/O 3<sup>rd</sup> Floor, New Nanak Niwas, Bharari, Shimla-171003  
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Superintending Engineer, Operation Circle, HPSEB Ltd, SDA Complex, Kasumpti, Shimla-171009
3. The Sr Executive Engineer, City Electrical Division, HPSEB Ltd, Shimla, District Shimla, HP-171001
4. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Sanjauli, District Shimla, HP-171006

- Respondents

**Interim Order**

Sh. Rakesh Kumar S/O Lt Sh Nanak Chand, R/O 3<sup>rd</sup> Floor, New Nanak Niwas, Bharari, Shimla-171003 has filed an application, received & registered on 23/06/2022, under provisions of Regulation 28 (1) (b) and 28 (2) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 18/05/2022 in Complaint No. 1234/2/22/015, dated 05/05/2022. Copy of the Complaint has also been sent by post on 23/06/2022 to the Respondents.

The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 08/07/2022 positively. The Complainant may file his rejoinder on or before 16/07/2022. The case is listed for admission hearing on 23/07/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 10/2022)/2021-22- 134-38

*Leopt*  
25/06/2022  
Electricity Ombudsman  
Dated: 25/06/2022