



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 11/2022

M/S La Ri Sa (Samora) Pvt Ltd, Ka-chi Ghati, Shimla-171005

- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr Executive Engineer, City Electrical Division, HPSEB Ltd, Shimla, District Shimla, HP-171001
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Boileauganj, District Shimla, HP-171005

- Respondents

Interim Order

M/S La Ri Sa (Samora) Pvt Ltd, Katchi Ghati, Shimla-171005 has filed an application, received & registered on 02/07/2022, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 03/06/2022 in Complaint No. 1232/1/22/07, dated 23/02/2022. Copy of the Complaint has also been sent by post on 29/06/2022 to the Respondents.

The Complainant have also filed an application under provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 with prayer to grant Interim Stay during pendency of the present Complaint fearing disconnection of the electricity supply. Prayer granted. The Respondents are restrained from taking any coercive action like disconnection of Complainant's supply during the pendency of the present Complaint.

The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 18/07/2022 positively. The Complainant may file his rejoinder on or before 20/07/2022. The case is listed for admission hearing on 23/07/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 11/2022)/2021-22- 170-73

[Signature]
Electricity Ombudsman

Dated: 04/07/2022