



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 03/2022**

**M/S Missus More Resort Pvt Ltd., Mando-Matkanda, Dharampur, Tehsil Kasauli, District Solan, HP- 173209**  
**- Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Superintending Engineer, Operation Circle, HPSEB Ltd, Solan, HP-173212**
- 3. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 4. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Dharampur, Tehsil Kasauli, District Solan, HP-173209**

**- Respondents**

**Date: 23/07/2022 (12:00 PM)**

**Present for:**

**The Complainant: Sh. Sunil Kumar Advocate**

**The Respondents: Sh. Kamlesh Saklani Law Officer for Respondents, Er. Rajinder Kumar Assistant Engineer ESD Dharampur**

**Order**  
**(Last heard on 25/06/2022)**

Case called both parties were heard. The Counsel for the Complainant informed that they have submitted complete file for reconnection at ESD Dharampur somewhere in April 2022. The Respondent No. 4 submitted that there were some discrepancies which have already been informed to the person submitting the case file however he confirmed that no written communication of shortcomings in the case file have been reported in writing to the Complainant.

The Respondents are directed to point out the shortcoming in writing to the Complainant by 25/07/2022 positively and the Complainant will complete the same within a period of 7 days thereafter. Regarding depositing the charges for running bills which were also due, the Counsel for the Complainant informed that they will deposit the same within a period of 7 days. The Complainant is directed to deposit the running energy bills within a period of 7 days and report compliance by 10/08/2022.

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The Complainant may file rejoinder, if any by 10/08/2022. The case is further listed for arguments on 12/08/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2022)/2021-22-192-96

*Lepto*  
23/07/2022  
Electricity Ombudsman  
Dated: 23/07/2022