



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 18/2022

✓ **Yash Pal & Ors, Shivam Industries, VPO Shoghi, District Shimla, HP-171219**

- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Jutogh, District Shimla, HP-171011**
 - 3. The Sr Executive Engineer, Electrical Division No. 1, HPSEB Ltd, Shimla, District Shimla, HP-171009**
- Respondents**

Interim Order

Yash Pal & Ors, Shivam Industries, VPO Shoghi, District Shimla, HP-171219 have filed an application, received & registered on 26/08/2022, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 29/07/2022 in Complaint No. 1212/3/21/08, dated 27/07/2021. Copy of the Complaint has also been sent by post on 25/08/2022 to the Respondents.

The Complainant have also filed an application under provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 with prayer to grant Stay for the charging of arrears and also protection against the disconnection during pendency of the present Complaint. Prayer granted. The recovery of arrears amounting to Rs 12,00,143/- is hereby stayed till the pendency of the present Complaint. The Respondents are further restrained from taking any coercive action like disconnection of Complainant's supply during the pendency of the present Complaint. Further issuance of future energy bills shall be regulated in line with provisions of Clause 5.2.5 of Himachal Pradesh Electricity Supply Code 2009 read with amendment dated 11/06/2014 during this period.

The Respondents are directed to file their reply **duly supported by attested affidavit** and supporting documented data such as monthly MRI record of the dispute period etc for their claim on or before 12/09/2022 positively. The Complainant may file his rejoinder on or before 16/09/2022. The case is listed for admission hearing on 17/09/2022 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 18/2022)/2021-22- 303-308

[Signature]
Electricity Ombudsman
Dated: 26/08/2022