



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 03/2022

M/S Missus More Resort Pvt Ltd., Mando-Matkanda, Dharampur, Tehsil Kasauli, District Solan, HP- 173209

- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Superintending Engineer, Operation Circle, HPSEB Ltd, Solan, HP-173212
3. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
4. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEB Ltd, Dharampur, Tehsil Kasauli, District Solan, HP-173209

- Respondents

Date: 24/09/2022 (02:30 PM)

Present for:

The Complainant: Sh. Sunil Kumar Advocate

The Respondents: Sh. Anil Kumar God Advocate, Sh. Kamlesh Saklani. Law Officer for Respondents

Order

(Last heard on 27/08/2022)

Case called both parties were heard. The Counsel for the Complainant failed to produce record in respect of reconnection in March 2020 like request for reconnection or reconnection fee etc. in support of his claim. Further, the Counsel for the Complainant referred to the email dated 23/09/2022 wherein they have completed the codal formalities for reconnection. The Respondents are directed to release the electricity connection within a period of 7 days from the date of issue of this order subject to completion of all codal formalities. Arguments were heard and closed.



Orders reserved.

Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2022)/2021-22 - 391-95

Electricity Ombudsman

Dated: 24/09/2022