



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 25/2022**

**M/S Him Technoforge Ltd., Village Kishanpura, PO Manpura, Tehsil Nalagarh, District Solan, HP-174102**  
**- Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
  - 2. The Assistant Engineer (E), Electrical Sub-Division, HPSEBL, Manpura, Tehsil Nalagarh, District Solan, HP-174102**
  - 3. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205**
  - 4. The Sr Executive Engineer, ES Division, HPSEB Ltd, Nalagarh, District Solan, HP-174101**
- Respondents**

**Interim Order**

M/S Him Technoforge Ltd., Village Kishanpura, PO Manpura, Tehsil Nalagarh, District Solan, HP-174102 has filed an application, registered on 23/12/2022, under provisions of Regulation 28 (1) (a) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 since the Forum below have failed to dispose off the case within the time frame specified under the said Regulations. The Case was remitted back to the Consumer Grievance Redressal Forum at Kasumpti on dated 26/10/2022 in Case No. 09/2022. The Copies of the Complaint have also been sent to the Respondents on 23/12/2022 by post.

This Appellate Forum has taken cognizance of the pleadings made by the Complainant in his application registered on dated 23/12/2022 and in exercise of the power vested in undersigned under the provisions of Regulation 28 (1) (a) read with 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 has decided to entertain the case for adjudication filed by the Complainant in this Appellate Forum and further direct the Consumer Grievance Redressal Forum at Kasumpti to transfer the case file complete in all respect in Complaint No. 1451/02/22/13 and subsequent case file, if any, immediately.

The Complainant has further filed an application under Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 read with Section 151 of the CPC for stay of demand notice dated 12/06/2017 with prayer to order any further relief since the Respondents vide said notice have also threatened to disconnect the supply to the Complainant. Prayer granted, the demand notice dated 12/06/2017 is hereby stayed with further direction to the Respondents that no coercive action like disconnection of supply etc to the Complainant be taken during the pendency of the Complaint at this Appellate Forum.

*Leupte*  
*23/12/2022*



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The Respondents are directed to file their reply duly supported by attested affidavit on or before 07/01/2023 positively. The Complainant may file his rejoinder on or before 13/01/2023. The case is listed for admission hearing on 21/01/2023 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 25/2022)/2022-23- 627-31

*Loupt*  
*23/12/2022*  
Electricity Ombudsman  
Dated: 23/12/2022

