HIMACHAL PRADESH ELECTRICITY OMBUDSMAN

SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 26/2022

M/S J. B. Rolling Mills Ltd., Vill Kheri, Trilokpur Road, Kala Amb, Tehsil Nahan, Distt Sirmour HP-173030 - Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Nahan, District Sirmour, HP-173001
- The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Kala Amb, District Sirmour,
 HP-173030 Respondents

Interim Order

M/S J. B. Rolling Mills Ltd., Vill Kheri, Trilokpur Road, Kala Amb, Tehsil Nahan, Distt Sirmour HP-173030 has filed an application, received & registered on 23/12/2022, under the provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the Interim Orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 30/11/2022 in Complaint No. 1515/4/22/31. Copy of the Complaint has also been sent by post on 23/12/2022 to the Respondents.

The Complainant had sought relief from the Forum below for fearing disconnection of his electricity connection but the Forum below vide Interim Order dated 30/11/2022 declined to grant Interim Relief stating that no notice of disconnection has been given by the Respondents to the Complainant.

Subsequently, the Respondents have issued a demand notice dated 09/12/2022 for Rs 10,96,87,606/- with notice for disconnection if the same is not deposited within a period of 15 days. The Complainant have now approached this court for providing relief with prayer for direction to Respondents not to recover and realize the balance 50% amount of energy bill for Rs 10,96,87,606/-till the pendency of his Complaint at Consumer Grievance Redressal Forum. They have also prayed that the Respondents may be restrained from disconnecting the electricity supply after subsequent notice dated 09/12/2022 given by the Respondents.

This Appellate Forum has taken cognizance of the pleadings made by the Complainant in his application registered on dated 23/12/2022 and in exercise of the power vested in undersigned under the provisions of Regulation 28 (1) (a) read with 33 (2) & 3 (1) (j) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 has decided to entertain the case for adjudication filed by the Complainant in this Appellate Forum for interim relief.

1 23/12/2021



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Further, since the Forum below didn't provide interim relief and declined for same, in order to provide interim relief as prayed for by the Complainant in the present Complaint, by invoking the powers under the provisions of Regulation 36 read with Regulation 33 (2) & 3 (1) (j) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents are directed not to take any coercive action to recover the balance 50% amount of Rs 10,96,87,606/- demanded vide notice dated 09/12/2022 till the pendency of Complaint No. 1515/4/22/31 at Consumer Grievance Redressal Forum at Kasumpti. They are further restrained from disconnection of electricity of the Complainant during pendency of the current Complaint at Consumer Grievance Redressal Forum at Kasumpti.

The Forum shall continue to proceed in Complaint No. 1515/4/22/31 and decide the matter on merit as per provisions of the said Regulations. The case is not being listed but the Complainant have liberty to approach this Appellate Forum at any point of time after issuance of final orders by the Forum on merit as per provisions contained in Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. The case filed by M/S J. B. Rolling Mills Ltd., Vill Kheri, Trilokpur Road, Kala Amb, The Nahan, Distt Sirmour HP-173030 is hereby disposed off.

Chalini, Smith

Given under my hand and seal of this office.

No. HPEO/(Case No. 26/2022)/2022-23-632-35

Dated: 23/12/2022