



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 27/2022**

✓ **M/S Ind Swift Ltd., Village Malkumazra, Nalagarh Road, Baddi, District Solan, HP-173205**  
**- Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
  - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205**
  - 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Baddi, District Solan, HP-173205**
- Respondents**

**Interim Order**

M/S Ind Swift Ltd., Village Malkumazra, Nalagarh Road, Baddi, District Solan, HP-173205 have filed an application, received on 28/12/2022 & registered on 31/12/2022, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) on dated 30/11/2022 in Complaint No. 1454/1/22/10, dated 30/03/2022. Copy of the Complaint has also been sent by post on 27/12/2022 to the Respondents.

M/S Ind Swift Ltd., Village Malkumazra, Nalagarh Road, Baddi, District Solan, HP-173205 have also filed an application under the provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 with prayer for interim relief regarding staying of operation and levy of additional amount raised in Energy Bill for January 2022 besides directions to Respondent Board not to disconnect the electricity connection. Prayer granted. The Respondents are directed not to take any coercive action 1) for recovering the balance amount and 2) to disconnect the electricity connection of M/S Ind Swift during the pendency of the case with this Appellate Forum.

The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 23/01/2023 positively. The Complainant may file his rejoinder on or before 27/01/2023. The case is listed for admission hearing on 28/01/2023 at 12:00 PM or immediately thereafter.

**Given under my hand and seal of this office.**



**No. HPEO/(Case No. 27/2022)/2022-23-**

**649-52**

**Electricity Ombudsman**

**Dated: 31/12/2022**