



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 03/2023

Kamla Verma, The Residency Shimla View Estate, Kamla Niwas, Chakkar, Near HP Govt Printing Press, Shimla-171005
- Complainant

Vs

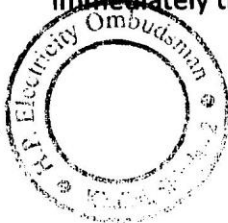
- 1. Executive Director (Personnel) HPSEB Ltd, Vidyut Bhawan Complex, Shimla, HP-171004**
- 2. The Assistant Engineer, Electrical Sub-Division, HPSEB Ltd, Boileauganj, Shimla, HP-171005**
- Respondents

Interim Order

Kamla Verma, The Residency Shimla View Estate, Kamla Niwas, Chakkar, Near HP Govt Printing Press, Shimla-171005 have filed an application, received on 02/02/2023 & registered on 06/02/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Additional Consumer Grievance Redressal Forum (CGRF) at Shimla on dated 09/01/2023 in Complaint No. 1302/4/22/01, dated 12/10/2022. Copy of the Complaint has also been sent by post on 27/01/2023 to the Respondents.

The Complainant have also filed an application under the provisions of Section 151 of CPC with prayer for restraining the Respondents from claiming remaining balance amount and also from disconnecting their electricity connection. Prayer granted. The Respondents are restrained from claiming balance amount from the Complainant besides with further direction not to disconnect the electricity supply to the Complainant premises during pendency of the Complaint in this Appellate Forum.

The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 27/02/2023 positively. The Complainant may file his rejoinder on or before 03/03/2023/2023. The case is listed for admission hearing on 04/03/2023 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 03/2023)/2022-23- 762-64

Leup
Electricity Ombudsman
Dated: 06/02/2023