



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 03/2023**

✓ **Kamla Verma, The Residency Shimla View Estate, Kamla Niwas, Chakkar, Near HP Govt Printing Press, Shimla-171005**  
**- Complainant**

**Vs**

- 1. Executive Director (Personnel) HPSEB Ltd, Vidyut Bhawan Complex, Shimla, HP-171004**
  - 2. The Assistant Engineer, Electrical Sub-Division, HPSEB Ltd, Boileauganj, Shimla, HP-171005**
- Respondents**

**Dated: 04/03/2023 (12:00 PM)**

**Present for:**

**The Complainant: Sh. Dikken Kumar Advocate**

**The Respondents: Sh. Kamlaesh Saklani Law Officer**

**Order**  
**(Admission Hearing)**

Case called, both parties were heard. The Respondents failed to file their reply and prayed for some time to file their reply. Prayer granted. The Respondents are directed to file their reply duly supported by attested affidavit on or before 18/03/2023. The Complainant may file his rejoinder by 25/03/2023.

In the application filed by the Complainant, there are some illegible pages at Sr. No. 24, 25, 26 & 27. The Complainant is directed to file legible / type written duly attested copies on or before 25/03/2023. Further, the Respondents are directed to support their reply or file additional submissions with test report from their own M&T lab in respect of old meter said to be defective for which the demand notice of Rs 1,16,528/- have been served on the Complainant which is the cause of action for the dispute.



The case is listed for hearing on 01/04/2023 at 12:00 PM or immediately thereafter.

**Given under my hand and seal of this office.**

**No. HPEO/(Case No. 03/2023)/2022-23- 860-62**

*Lepto*  
*04/03/2023*  
**Electricity Ombudsman**  
**Dated: 04/03/2023**