## HIMACHAL PRADESH ELECTRICITY OMBUDSMAN

SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002

Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

**Complaint No. 08/2023** 

M/S ATC Telecom Infrastructure Private Limited, Timbi 1313, Tatiyana, Shillai, District Sirmour

- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Paonta Saahib, District Sirmour, HP-173025
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Shillai, District
  Sirmour, HP-173027 Respondents

## Interim Order

M/S ATC Telecom Infrastructure Private Limited, Timbi 1313, Tatiyana, Shillai, District Sirmour HP-173029 has filed an application, received & registered on 03/04/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Consumer Grievance Redressal Forum (CGRF) at Kasumpti on dated 15/02/2023 in Complaint No. 1522/2/22/12, dated 18/04/2022. Copy of the Complaint has also been sent by post to the Respondents.

The Complainant have also filed an application under the provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. He has prayed for granting order for restraining the Respondents from recovering and realizing the balance amount of Rs 12,83,629/- fearing disconnection of electricity connection by the Respondents by taking coercive method for recovery of same.

Prayer granted. By the powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the recovery and realization of balance amount of Rs 12,83,629/- is hereby stayed during the pendency of the present Complaint with this Appellate Forum and the Respondents are further directed not to take any coercive action to recover the same such as disconnection of electricity connection of the Complainant's premises.

The Complainant has however not submitted proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal

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Forum and Ombudsman) Regulations, 2013. The Complainant is directed to submit proof of having deposited 50% of the disputed amount with the Respondents by 06/04/2023 positively. The case shall be listed only after submission of proof of the such amount.

Given under my hand and seal of this office.

Case No. 08/2023)/2023-24- 953-56

Electricity Ombudsman

Dated: 03/04/2023