



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 11/2023**

**M/S Vardhman Ispat Udyog, Village Bathri, Tehsil Haroli, Near Tahliwala, District Una, HP-174301**  
**- Complainant**

Vs

1. **Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
2. **The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEB Ltd, Tahliwala, District Una HP-174507**
3. **The Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Gagret, District Una, HP-177201**

**- Respondents**

**Interim Order**

M/S Vardhman Ispat Udyog, Village Bathri, Tehsil Haroli, Near Tahliwala, District Una, HP-174301 have filed an application under the provisions of Regulation 28 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the orders passed by the Consumer Grievance Redressal Forum at Kasumpti on 29/03/2023 in Complaint No. 3325/1/23/11, dated 03/03/2023.

The case was remitted by this Appellate Forum back to Consumer Grievance Redressal Forum at Kasumpti vide Orders dated 20/02/2023 after decision on maintainability issue raised by the Respondent Board with specific directions to decide the matter on merits of the case. The Forum below again dismissed the Complaint citing same reasons ignoring the directions issued to them to decide the matter on merits of the case.

Since the maintainability issue has already been decided in the matter while passing the orders dated 15/02/2023 in Case No. 22/2022 between the parties, there is no need to go in to the maintainability issue again and it will not be open to parties to raise the issue on maintainability. The Complaint filed by the Complainant is hereby admitted. Now since the Forum below is not keen to decide the matter on merits of the case despite specific directions, this court will proceed to decide the same on merits of the case in order to provide speedy justice to the Consumer.

The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 03/05/2023 positively. The Complainant may file his rejoinder by 06/05/2023. The case is listed for hearing on 06/05/2023 at 12:00 PM or immediately thereafter.

**Given under my hand and seal of this office.**

No. HPEO/(Case No. 11/2023)/2023-24

1035-38

**Electricity Ombudsman**

**Dated: 19/04/2023**