



ofc

HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 12/2023

M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta, o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223 - Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Solan, District Solan, HP-173212**
 - 3. The Assistant Executive Engineer (E), Electrical Sub-Division No. 3, HPSEBL, Solan, District Solan, HP-173212**
- Respondents**

Interim Order

M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta, o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223 has filed an application, received & registered on 27/04/2023, under provisions of Regulation 28 (1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Consumer Grievance Redressal Forum (CGRF) at Kasumpti on dated 29/03/2023 in Complaint No. 1413/4/22/36, dated 20/12/2022. Copy of the Complaint has also been sent by post to the Respondents on 27/04/2023.

Since the Complainant have requested for quashing and setting aside the orders of the Forum below, the provisions of sub-regulation 1 (b) of Regulations 28 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 shall be applicable in this case.

The Complainant have also filed an application under the provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. He has prayed for granting order for restraining the Respondents from disconnection of electricity connection by the Respondents.

Prayer granted. By the powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents are directed not to take any coercive action such as disconnection of electricity connection of the Complainant's premises during pendency of the Complaint at this Appellate Forum.

The Complainant has however not submitted proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1)

Leapt
27/04/2023



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. The Complainant is directed to submit proof of having deposited 50% of the disputed amount with the Respondents by 04/05/2023 positively. The case shall be listed only after submission of proof of the such amount.

Given under my hand and seal of this office.

No. HPEO/(Case No. 12/2023)/2023-24- 1047-SD

Leapt
27/04/2023
Electricity Ombudsman
Dated: 27/04/2023

