



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 13/2023

M/S A M Industries R/O Plot No. 97, Jharmajri Baddi, Tehsil Baddi, District Solan, HP-173205
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205**
 - 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Barotiwala, District Solan, HP-174103**
- Respondents**

Interim Order

M/S A M Industries R/O Plot No. 97, Jharmajri Baddi, Tehsil Baddi, District Solan, HP-173205 has filed an application, received on 05/06/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Consumer Grievance Redressal Forum (CGRF) at Kasumpti on dated 26/04/2023 in Complaint No. 1453/1/23/03, dated 26/01/2023. Copy of the Complaint has also been sent by post to the Respondents on 05/06/2023.

The Complainant have also filed an application under the provisions of Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. He has prayed for granting order for restraining the Respondents from disconnection of electricity connection.

Prayer granted. By the powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents are directed not to disconnect electricity connection of the Complainant's premises. during the pendency of the present Complaint with this Appellate Forum.

The Complainant has however not submitted proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. The Complainant is directed to submit proof of

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05/06/2023



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having deposited 50% of the disputed amount with the Respondents by 07/06/2023 positively.
The case shall be listed only after submission of proof of the such amount.



Given under my hand and seal of this office.

No. HPEO/(Case No. 13/2023)/2023-24- 1257-60

Electricity Ombudsman

Dated: 05/06/2023