



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2023

M/S Ind-Sphinx Precision Ltd. 1, Taksal Road, Kasauli Marg Parwanoo distt. Solan HP 173220

- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
 - 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**
- Respondents**

Order

M/S Ind-Sphinx Precision Ltd. 1, Taksal Road, Kasauli Marg Parwanoo distt. Solan HP has filed an application under provisions of Regulation 28 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders on dated 20/06/2023 passed by the Consumer Grievance Redressal Forum (CGRF) at Kasumpti in Complaint No. 1421/1/23/04, dated 31/01/2023, registered on dated 22/07/2023.

Complainant has submitted proof of 50% of the disputed amount deposited with the Respondent Board and also attached proof of the services to the Respondents. This court may start with the proceedings. **The Respondent Board is directed to file their reply duly supported by attested affidavit** on or before 11/08/2023 and rejoinder by the complainant their after on or before 22/08/2023.

The matter is listed for hearing on dated 22/08/2023 at 12:00 PM or Immediately thereafter.

Given under my hand and seal of this office.



Electricity Ombudsman

Dated: 28/07/2023

No. HPEO/(Case No. 19/2023)/2023-24- 1423-26