



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 16/2023

M/Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220
- Respondents

Dated: 22/08/2023 (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal
The Respondents: Sh. Kamlesh Saklani Law Officer,
Sh. Rajesh Kashyap Advocate

Order

Case called, heard both the parties. The Complainant during the of course of hearing submitted a calculation sheet based upon the data available with him which showed disputed amount as Rs 4,72,500/- and 50% amount computed was Rs 2,36,250/-. However, this court was not convinced with the computations in the absence of authentication/verification. As such this court take the cognizance of amount of Rs 11,25,000/- appearing in Consumer Grievance Redressal Forum at Kasumpti order dated 24/05/2023 under item (26) which also stands supplemented with Annexure-C2 attached herein with the petition. Although, there is mention of some other causes of dispute and disputed amount in the petition, but for the initiation of proceedings, complainant may deposit 50% of the said amount i.e Rs 5,62,500/- if not deposited during adjudication process with Consumer Grievance Redressal Forum at Kasumpti.

The case is fixed for further hearing on dated 22/08/2023 at 12.00 PM or Immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 16/2023)/2023-24-1398-1401

Electricity Ombudsman

Dated: 28/07/2023