



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 16/2023

M/Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220  
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220  
- Respondents

Dated: 29/08/2023 (12:00 PM)

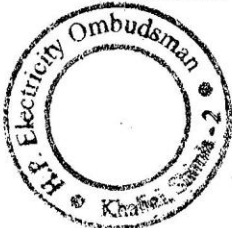
Present for:

The Complainant: Nil  
The Respondents: Sh.Kamlesh Saklani Law Officer,  
Sh. Rajesh Kashyap Advocate

**Order**  
**(Last heard on 22/08/2023)**

Case called, heard both the parties. However, due to inability of Sh. Rakesh Bansal, the authorized Representative for pleading the cases on behalf of complainant, to attend the court due to inclement weather conditions as informed through e-mail 21/08/2023, the proceedings could not take place as scheduled today on dated 22/08/2023. The counsel for respondent informed this court that they have imparted instructions for implementation of Consumer Grievance Redressal Forum at Kasumpti order No. 1421/4/22/37 dated 24/05/2023. However, they shall confirm the same in the next hearing.

The case is further listed for hearing on 29/08/2023 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

No. HPEO/(Case No. 16/2023)/2023-24-1492-95

*Rakesh Bansal*  
22/08/23

Electricity Ombudsman

Dated: 22/08/2023