



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 16/2023

M/Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220

- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**

- Respondents

Dated: 28/09/2023 (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative

The Respondents: Sh. Rajesh Kashyap Advocate

Order

(Last heard on 29/08/2023)

Case called, heard both the parties. However, the counsel for Respondent Board could not appear due to ill health as conveyed by Sh. Rajesh Kashyap, the standing counsel for Respondent Board during the course of hearing. As such the Respondent Board could not confirm this court regarding instructions imparted for implementation of Consumer Grievance Redressal Forum at Kasumpti order No. 1421/4/22/37 dated 24/05/2023. However, they shall confirm the same in the next hearing.

The case is further listed for hearing on 28/09/2023 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

Ruphal
29/08/2023

Electricity Ombudsman

Dated: 29/08/2023

No. HPEO/(Case No. 16/2023)/2023-24-1551-54