



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 12/2023**

**M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta,  
o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223. - Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Solan, District Solan, HP-173212**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division No. 3, HPSEBL, Solan, District Solan, HP-173212**

**- Respondents**

**Dated: 12/09/2023 (12:00 PM)**

**Present for:**

**The Complainant: Sh. Bhawan Chand Advocate**  
**The Respondents: Sh. Rajesh Kashyap Advocate**  
**Er. Kuldeep Singh, JE. ESD. NO. III, Solan.**  
**Sh. Deepak Sharma JOA (IT).**  
**Sh. Jitender Singh (Sr. Astd.).**

**Order**  
**(Last heard on 02/09/2023)**

Case called, the matter was heard. Both the parties advanced their arguments. But the arguments could not be concluded as the counsel for complainant during the course of arguments asked the Respondent Board to ensure on an affidavit that the old energy meter along with old CT/PT have not been disconnected and are still in the circuit for comparative purpose with reference to the check meter and new CT/PT meters installed. This court agreed and directed Respondent Board to supply the requisite documents to the complainant by 05/09/2023 and complainant may file reply if required by 07/09/2023 positively.

The case is listed for final arguments on 12/09/2023 at 12.00 PM or immediately thereafter.

**Given under my hand and seal of this office.**



**No. HPEO/(Case No. 12/2023)/2023-24-563-66**

  
**Electricity Ombudsman**  
**Dated: 02/09/2023**