



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 21/2023

M/S Vodafone Mobile Services Limited C/O Shri Suraj Prakash Son of Sh. Joginder Singh Chandel , resident of village Luhnu, P.O. Chandpur, Tehsil Sadar, Distt. Bilaspur, H.P. 174004.....

-Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Kandroul, District Bilaspur, HP-174004**
- Respondents**

Interim Order

M/S Vodafone Mobile Services Limited C/O Shri Suraj Prakash Son of Sh. Joginder Singh Chandel , resident of village Luhnu, P.O. Chandpur, Tehsil Sadar, Distt. Bilaspur, H.P. 174004 has filed an application, received & registered on 11/09/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Add. Consumer Grievance Redressal Forum (CGRF) Bilaspur on dated 19/07/2023 in Complaint No. 03/05/2023/2224/1/23/011. Copy of the Complaint has also been sent by post on 08/09/2023 by the Complainant to the Respondents.

The Complainant has further prayed for granting restrained order for recovering and realizing the remaining 50% amount of Rs. 2,51,860 against Rs. 5,03,718.25/- raised in monthly energy bill dated 09/08/2023 and disconnecting the electricity supply by the Respondents by taking coercive method for recovery of same, till the final disposal of the present representation in the interest of justice.

Prayer granted. By the powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents are directed not to disconnect electricity connection of the Complainant's premises during the pendency of the present Complaint with this Appellate Forum.

The complainant have also filed an Application under Regulation 33 Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 with prayer for condonation of delay in filing the Representation against order dated 19/07/2023 passed by the Add. Consumer Grievance Redressal Forum (CGRF) Bilaspur. The prayer for condonation of delay shall be granted after listening both the parties on the date of admission hearing.

The Complainant has however not submitted proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. **The Complainant is directed to submit proof of having**




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deposited, the balance amount of Rs 37,850/- against 50% of the disputed amount i.e. Rs. 2,51,860/- with the Respondents by 14/09/2023 positively. The case shall be listed only after submission of proof of the such amount.



Given under my hand and seal of this office.

No. HPEO/(Case No. 21/2023)/2023-24 - 1576-78


Electricity Ombudsman
Dated: 12/09/2023

