



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 12/2023

M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta, o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223. - Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Solan, District Solan, HP-173212
3. The Assistant Executive Engineer (E), Electrical Sub-Division No. 3, HPSEBL, Solan, District Solan, HP-173212 - Respondents

Dated: 04/10/2023 at 12:00PM

Present for:

The Complainant: Sh. Bhawan Chand Advocate
The Respondents: Sh. Kamlesh Saklani Under Secretary (Law)
Er. Kuldeep Singh, JE. ESD. NO. III, Solan.
Er. Harnam Singh, JE.ESD. No. III, Solan

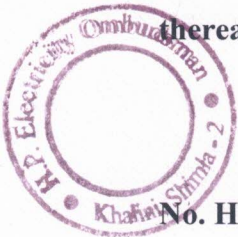
Order
(Last heard on 14/09/2023)

Case called, the matter was heard. Both the parties advanced their arguments. During the course of arguments, concerned officers exchanged their views on the instant issue and also handed over the relevant documents during the course of arguments which were taken on record considering the austerity of the same towards final findings. The counsel for complainant denied for taking affidavit as contended in the last hearing on dated 02/09/2023 as he showed satisfaction on confirming from the complainant that the old energy meter along with old CT/PT have not been disconnected and are still in the circuit for comparative purpose with reference to the check meter and new CT/PT meters installed.

The arguments could not be finalized as the complainant put forth his submissions for rectification of bill raised by the Respondent Board on account of error apparent to the period of dispute and requested for submission of revised calculations. The Respondent Board accepted the error occurred in computation and this Appellate Forum after going through the record agreed to the arguments made by the counsel for complainant and directed Respondent Board to come along with fresh calculations on the differential bill with due rectification in the next date of hearing. Both Respondent Board and Complainant were further directed to submit written arguments also after the final arguments are heard on the next date of hearing.

The case is listed for final arguments on 04/10/2023 at 12.00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/ (Case No. 12/2023)/2023-24- 1579-82

Ruphal
14/09/2023
Electricity Ombudsman
Dated: 14/09/2023