



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 21/2023

M/S Vodafone Mobile Services Limited C/O Shri Suraj Prakash Son of Sh. Joginder Singh Chandel , resident of village Luhnu, P.O. Chandpur, Tehsil Sadar, Distt. Bilaspur, H.P. 174004.....

-Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Kandrouer, District Bilaspur, HP-174004**
- Respondents**

Dated: 28/09/2023 at 12:00 PM

Present for:

The Complainant:

The Respondents:

Order

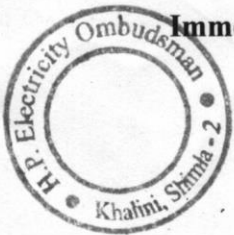
In Continuation to this Appellate Forum Interim Order dated 12/09/2023, it is added that M/S Vodafone Mobile Services Limited C/O Shri Suraj Prakash Son of Sh. Joginder Singh Chandel , resident of village Luhnu, P.O. Chandpur, Tehsil Sadar, Distt. Bilaspur, H.P. 174004 has filed an application, received & registered on 11/09/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Add. Consumer Grievance Redressal Forum (CGRF) Bilaspur on dated 19/07/2023 in Complaint No. 03/05/2023/2224/1/23/011. Copy of the Complaint has also been sent by post on 08/09/2023 by the Complainant to the Respondents.

On the prayer of the complainant, in the Interim Order dated 12/09/2023 was given relief in terms of powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 from recovery/ realization against the amount of bill raised on dt. 09/08/2023 and any coercive action by the Respondent towards disconnection of supply during the pendency of the present Complaint with this Appellate Forum.

The complainant have also filed an Application under Regulation 33 Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 with prayer for condonation of delay in filing the Representation against order dated 19/07/2023 passed by the Add. Consumer Grievance Redressal Forum (CGRF) Bilaspur. The prayer for condonation of delay shall be granted after listening both the parties on the date of Admission hearing.

The Complainant has now submitted the proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.

The case is listed for Admission hearing on dated 28/09/2023 at 12:00 PM or immediately thereafter.



Given under my hand and seal of this office.

Electricity Ombudsman
Dated: 28/09/2023

No. HPEO/(Case No. 21/2023)/2023-24-1583-85