



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 04/2023

M/S Renny Steels, Village Kunjhal, PO Barotiwala, Tehsil Baddi, District Solan, HP-174103
- Complainant

Vs

- 1. Executive Director (Personnel) HPSEB Ltd, Vidyut Bhawan Complex, Shimla, HP-171004**
- 2. The Assistant Engineer, Electrical Sub-Division, HPSEB Ltd, Barotiwala, District Solan, HP- 174103**
- 3. Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-174103**
- Respondents

Dated: 30/10/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative

The Respondents: Sh. Rajesh Kashyap Advocate

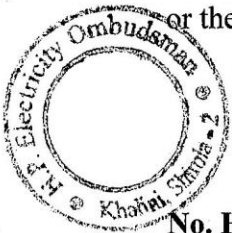
Order

(Last heard on 28/09/2023)

Case called, the matter was heard. The Respondent Board could not submit the reply with in one weeks' time as directed vide this court order dated 28/09/2023. The matter was discussed with counsel for Respondent to assess the status of submission of reply and non-compliance for submission of reply inspite of many opportunities given vide this court's order dt. 28/07/2023, 22/08/2023, 29/08/2023, 28/09/2023 and further not sought any instructions from Board's management for compliance/ implementation of Consumer Grievance Redressal Forum at Kasumpti orders in the said matter as contented by the Respondent on dt. 28/09/2023 during the course of hearing. On the request of counsel for Respondent, one weeks' time granted for submission of reply as a last opportunity.

It was further decided that the reply that stands submitted by the Respondent Boards during the course of hearing before Consumer Grievance Redressal Forum at Kasumpti in the corresponding case shall be considered for all intents and purposes i.e. for judgment/ issuance of final order thereof, in case the Respondent Board fails to submit the reply as directed above. The representative for the petitioner agreed. The petitioner may accordingly submit rejoinder after the expiry of one weeks' time thereafter, based upon the reply earlier submitted by the Respondent Board before Consumer Grievance Redressal Forum at Kasumpti in the said case. If all requisites as discussed are furnished as per schedule, the matter is listed for arguments on 30/10/2023 at 12:00PM or thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 04/2023)/2023-24-1662-65

Electricity Ombudsman

Dated: 16/10/2023