



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2023

M/S Ind-Sphinx Precision Ltd. 1, Taksal Road, Kasauli Marg Parawanoo distt. Solan HP 173220
- Complainant

Vs

- 2. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**
- Respondents

Dated: 30/10/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal, authorized Representative

The Respondents: Sh. Rajesh Kashyap, Advocate

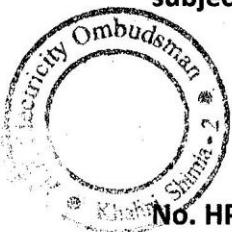
Order

(Last heard on 28/09/2023)

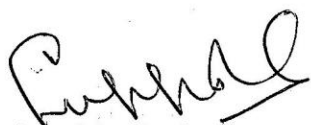
Case called, heard both the parties. Inspite of many opportunities given by this court through orders dated 28/7/2023, 22/08/2023, 28/09/2023 to the Respondent Board for submission of reply but could not submit till date. However, on the request of counsel for Respondent to allow one more chance as a last opportunity, prayer granted after listening to the complainant. It was also decided after mutual census of both complainant and Respondent to consider the reply that already stands submitted before Consumer Grievance Redressal Forum at Kasumpti during proceedings in said case by the Respondent Board to avoid further delay in the adjudication process of this court and inconvenience to the other party, incase the Respondent Board fails to submit the same. The Respondent is further directed to submit the reply within weeks' time thereof as a last opportunity and rejoinder if any by the complainant immediately thereafter. After the expiry of above time period allowed to the Respondent Board for submission of reply, the complainant has all liberty to submit the rejoinder on the basis of reply that stands submitted by the Respondent Board before Consumer Grievance Redressal Forum at Kasumpti in the said case.

The matter listed for arguments on 30/10/2023 at 12:00 PM or immediately thereafter subject to the submission of above requisites.

Given under my hand and seal of this office.



No. HPEO/(Case No. 19/2023)/2023-24- 1669-72


Electricity Ombudsman

Dated: 16/10/2023