



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 16/2023

M/S Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**
- Respondents

Dated: 30/10/2023 (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative

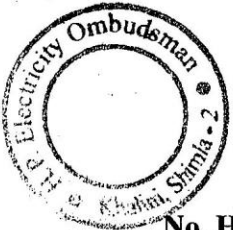
The Respondents: Sh. Rajesh Kashyap Advocate

Order
(Last heard on 28/09/2023)

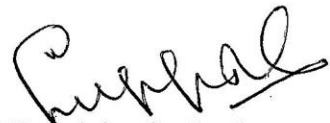
Case called, heard both the parties. The authorized Representative for the complainant confirmed implementation of Consumer Grievance Redressal Forum at Kasumpti order and appraised this court regarding the status of requisite refund and pending matters of dispute in terms of interims order dated 28/09/2023 through written submissions. He also prayed for initiation of proceeding on the pending issues. The counsel for Respondents agreed and prayer granted. The Complainant was further directed to supply the copy of written submission on pending issues to Respondent Board also. The Respondent Board was directed to submit reply within weeks' time and rejoinder if any by the Complainant immediately after submission of reply by the Respondent Board.

The case is further listed for Arguments on 30/10/2023 at 12:00 PM or immediately thereafter subject to submission of above documents thereof.

Given under my hand and seal of this office.



No. HPEO/(Case No. 16/2023)/2023-24-1673-76


Electricity Ombudsman
Dated: 16/10/2023