



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 16/2023

M/S Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220
- Respondents

Dated: 30/10/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative
The Respondents: Sh. Kamlesh Sakhlaini Under Sectt. Law
Sh. Rajesh Kashyap Advocate

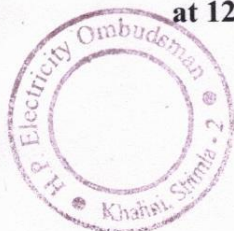
Order
(Last heard on 16/10/2023)

Case called, heard both the parties. The Arguments could not be conducted as the Respondent Board could not submit the reply as per this court order dated 16/10/2023 and prayed for another weeks' time for submission of reply. As a special request, last opportunity was granted for submission of reply within weeks' time and subsequent rejoinder if any by the Complainant thereof.

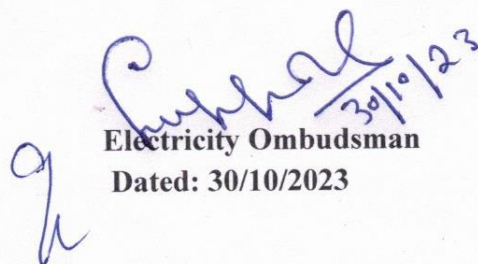
It was also decided during the course of hearing that the Respondent Board shall not rely upon the earlier reply submitted before Consumer Grievance Redressal Forum at Kasumpti in the said case, as discussed in the last hearing on 16/10/2023 and shall submit fresh reply whatever the case may be, as this practice may not be fruitful in legitimate disposal and may put embargo in the process of prudent response to the rejoinders in many cases.

After listening to both the parties, the matter is **listed for final Arguments on 30/11/2023 at 12:00 PM or immediately thereafter subject to submission of above documents thereof.**

Given under my hand and seal of this office.



No. HPEO/(Case No. 16/2023)/2023-24- 1689-92


Electricity Ombudsman
Dated: 30/10/2023