



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 04/2023

M/S Renny Steels, Village Kunjhal, PO Barotiwala, Tehsil Baddi, District Solan, HP-174103

- Complainant

Vs

1. Executive Director (Personnel) HPSEB Ltd, Vidyut Bhawan Complex, Shimla, HP-171004

2. The Assistant Engineer, Electrical Sub-Division, HPSEB Ltd, Barotiwala, District Solan, HP- 174103

3. Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-174103

- Respondents

Dated: 30/10/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative

The Respondents: Sh. Kamlesh Sakhlani Under Sectt.Law

Sh. Rajesh Kashyap, Advocate

Order

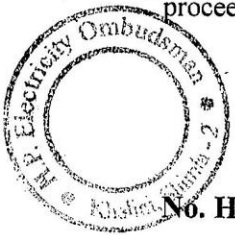
(Last heard on 16/10/2023)

Case called, the matter was heard. The Representative for complainant during arguments expressed explicitly that the contentions here in the Representation as well as the order No. 1453/2/18/037 dt. 13/11/2018 of Consumer Grievance Redressal Forum at Kasumpti are being complied partially. He further added to the discussions that out of total outstanding amount, the Respondent Board refunded an amount of Rs 22.71 Lakhs only till date which was adjusted towards electricity bills issued to the complainant, except for Rs 6.00 Lakhs deposited on account of IDC charges along with requisite interest as applicable as per provisions, is yet to be refunded. He also contented that since, on account of above refund, we may consider this as a partial compliance to Consumer Grievance Redressal Forum order and instead of continue the proceedings in the said case, he prayed for disposal of said petition and impart instructions to the Respondent Board for refund of balance amount along with interest in compliance to implementation of said order of Consumer Grievance Redressal Forum. The Representative for complainant further strengthened his contentions by mentioning the order dated 30/06/2023 of Hon'ble High Court in CWP No. 2100/2021.

In earlier orders dt. 28/09/2023 and 16/10/2023 of this court, the counsel for Respondent Board also prayed this court for seeking instructions from Boards management for compliance/ implementation of Consumer Grievance Redressal Forum order. After listening to the prayer of complainant for disposal of the petition and to issue order to Respondent Board for implementation of the said order in totality for release of balance amount /refund, the counsel for Respondent did not raise any objection on the averments and showed his denial for further submission of reply since the same stands submitted prior to the resumption of the proceedings, he contented.

After listening to the views of both the parties and due cognizance to the necessary directions by the Hon'ble High Court order dated 30/06/2023 in CWP No. 2100/2021, this Appellate Forum also agreed to the contentions to stop further proceedings and issue necessary final order to the Respondent Board for refund of whole said amount along with the interest. This Appellate Forum hence forth, stops further proceedings in Complaint No. 4/2023 and reserves the order.

Given under my hand and seal of this office.



No. HPEO/(Case No. 04/2023)/2023-24-1707-10

Electricity Ombudsman

Dated: 30/10/2023