HIMACHAL PRADESH ELECTRICITY OMBUDSMAN

SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002

Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2023

M/S Ind-Sphinx Precision Ltd. 1, Taksal Road, Kasauli Marg Parawanoo distt. Solan HP 173220 - Complainant

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- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220 Respondents

Dated:

Ombuda

Khafia)

30/11/2023 at (12:00 PM)

Present for:

The Complainant:

Sh. Rakesh Bansal, authorized Representative

The Respondents:

Sh. Kamlesh Sakhlani Under Sectt.Law

Sh. Rajesh Kashyap, Advocate

Order (Last heard on 30/10/2023)

Case called, the matter was heard. Both the parties advanced their arguments. In the absence of reply, still awaited from Respondents, it was decided after having mutual consensus of both the parties that since the contentions of averments shall remain same as already stands submitted before Consumer Grievance Redressal Forum at Kasumpti during proceedings in complaint No. 1421/1/23/04 dated 20/06/2023 in the said matter, whether submission by the complainant or subsequent reply by the respondents or rejoinder whatsoever, may be considered for the purpose of closing of proceedings in the instant case. This court agreed with the view points and consensus of both the parties on this account so as to avoid further delay in the matter.

The arguments thereafter were conducted as per schedule and concluded.

No. HPEO/(Case No. 19/2023)/2023-24- 1745- 48

Orders reserved.

Given under my hand and seal of this office.

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Electricity Ombudsman

Dated: 30/11/2023