



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 16/2023

M/S Swastik Industries R/O Plot No. 41-42, Sector-1, Industrial Area, Parwanoo, District Solan, HP-173220
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
- 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**
- Respondents

Dated: 30/11/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal authorized Representative

The Respondents: Sh. Kamlesh Sakhlaini Under Sectt. Law

Sh. Rajesh Kashyap Advocate

Order

(Last heard on 30/10/2023)

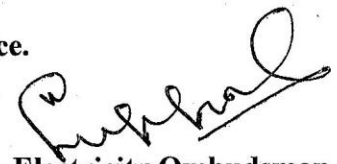
Case called, the matter was heard. Both the parties advanced their arguments. In the absence of reply, still awaited from Respondents, it was decided after having mutual consensus of both the parties that since the contentions of averments shall remain same as already stands submitted before Consumer Grievance Redressal Forum at Kasumpti during proceedings in complaint No. 1421/4/22/37 dated 24/05/2023 in the said matter, whether submission by the complainant or subsequent reply by the respondents or rejoinder whatsoever, may be considered for the purpose of closing of proceedings. This court agreed with the view points and consensus of both the parties on this account so as to avoid further delay in the matter.

The arguments thereafter were conducted as per schedule and concluded.

Orders reserved.

Given under my hand and seal of this office.





Electricity Ombudsman

Dated: 30/11/2023

No. HPEO/(Case No. 16/2023)/2023-24- 1749-52