



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 23/2023

M/S Him Chem Ltd., Village Khera, P.O. Baddi, Nalagarh Road, Nalagarh (H.P), Distt. Solan, H.P -174101
-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh, (H.P)- 174101
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Nalagarh, District Solan, H.P.- 174101

- Respondents

dated: 30/11/2023 at 12:00 PM

Present for:

The Complainant: Sh. Parveen Chandel, Advocate,

The Respondents: Sh. Kamlesh Sakhani Under Sectt.Law

Sh. Rajesh Kashyap, Advocate

Order

(Last heard on 30/11/2023)

M/S Him Chem Ltd., Village Khera, P.O. Baddi, Nalagarh Road, Nalagarh (H.P), Distt. Solan, H.P have filed an application, received & registered on 22/11/2023, under provisions of Section 42(6) of the Electricity Act, 2003 against the final Orders passed by the Consumer Grievance Redressal Forum (CGRF) Kasumpti, Shimla, on dated 03/11/2023 in Complaint No. 1432/202308/27. Copy of the Complaint has also been sent by post on 22/11/2023 by the Complainant to the respective Respondents.

The Complainant has further prayed for granting Interim directions under Regulation 36 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, to restrain the Respondents from disconnecting the electricity supply by taking any coercive action till the Pendency of the Representation in the interest of justice.

Prayer granted. By the powers conferred under the provisions of said Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents are directed not to disconnect electricity connection of the Complainant's premises during the pendency of the present Complaint with this Appellate Forum.

The Complainant has also submitted proof of having deposited more than 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.

The matter was heard and after listening both the parties, the matter admitted for further initiation of proceedings. The Respondent Board is directed to submit reply **duly supported by attested affidavit** within two weeks' time and subsequent rejoinder by the complainant thereof.

The matter listed for hearing on dated 18/12/2023 at 12:00 PM or Immediately thereafter.

Given under my hand and seal of this office.

Electricity Ombudsman

Dated: 30/11/2023



No. HPEO/(Case No. 23/2023)/2023-24 = 1741-44