



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 23/2023

M/S Him Chem Ltd., Village Khera, P.O. Baddi, Nalagarh Road, Nalagarh (H.P), Distt. Solan, H.P -174101
-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh, (H.P)- 174101
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Nalagarh, District Solan, H.P.- 174101

Respondents

dated: 18/12/2023 at 12:00 PM
Present for:
The Complainant: Sh. Sahil thakur, Advocate,
The Respondents: Sh. Rajesh Kashyap, Advocate

Order
(Last heard on 30/11/2023)

The matter was heard. The Respondent Board did not submit the reply within two weeks' time as directed vide this court order dated 30/11/2023. However, during adjudication, both counsel for Respondent and complainant in the open court arrived at mutual Consensus that the reply submitted by the Respondent Board as well as subsequent rejoinder by the Complainant before Consumer Grievance Redressal Forum at Kasumpti in Complaint no. 1432/202308/27, order dated 03/11/2023 may be considered for further proceedings in the said matter. Accordingly, this court agreed and both the Counsels submitted written statements respectively on the above accord and the statements were taken on record for proceedings thereafter.

The Respondent Board may issue necessary instructions to the concerned field officers, be present in all the hearings likely to be conducted in future in respect of cases, being having high stake, during pleadings, along with relevant record to provide necessary assistance to the counsels appearing on behalf of Board so as to facilitate convinced proceedings in the public interest and avert onus on individual.

After listening to both the parties, the matter was listed for final Arguments on 27/12/2023 at 12:00 PM or Immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 23/2023)/2023-24 -1765-68

Electricity Ombudsman
Dated: 18/12/2023