



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 26/2023**

M/S Shree Parvati Steel and Alloys, Village Kheri, Trilokpur Road, Kala Amb, Distt.  
Sirmour, H.P.173030

- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Assistant Engineer (E), Electrical S/Divn., HPSEBL, Kala Amb, District Sirmour  
H.P.173030.

- Respondents

dated: 27/12/2023 at 12:00 PM

Present for:

The Complainant: ~~M/S~~ Narvada, Advocate

The Respondents: Sh. Rajesh Kashyap, Advocate

**Order**

(Last heard on 27/12/2023)

The matter was heard. The counsel for Complainant submitted the proof of having deposited 50% of the disputed amount with the Respondents in terms with the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. The counsel for the Respondent agreed to the contentions after going through the record and this court after observing the Conesus of both Respondent and complainant in this regard, allowed admission of the instant case.

In terms of powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondent Board was directed vide this court Interim Order dated 19/12/2023 not to take any coercive action towards disconnection of supply during the pendency of the present Complaint with this Appellate Forum. However, the counsel for Complainant brought to the notice of this court that the supply to the premises of the complainant already stands disconnected and prayed for restoration of the same. Prayer granted and **Respondent Board is directed to restore supply immediately.**

The Respondent Board is further directed to submit the reply on or before the next date of hearing and subsequent rejoinder by the Complainant thereafter.

**The matter was listed for hearing on 09/01/2024 at 12:00 PM or Immediately thereafter.**

Given under my hand and seal of this office.



No. HPEO/(Case No. 26/2023)/2023-24- 1785-87

Electricity Ombudsman

Dated: 27/12/2023

Copy received  
for complainant  
Narvada  
Adv.