



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 23/2023**

M/S Him Chem Ltd., Village Khera, P.O. Baddi, Nalagarh Road, Nalagarh (H.P), Distt. Solan,  
H.P -174101

**-Complainant**

**Vs**

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
  2. The Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh, (H.P)- 174101
  3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Nalagarh,  
District Solan, H.P.- 174101
- Respondents**

**dated: 09/01/2024 at 12:00 PM**

**Present for:**

**The Complainant: Sh. Sanjay Verma, Advocate**

**The Respondents: Sh. Rajesh Kashyap, Advocate**


**Order**

**(Last heard on 27/12/2023)**

Case called, the matter was heard. The counsel for Complainant read out the grievances and also submitted written arguments. Both counsel for Complainant and Respondent advanced their arguments. The concerned officers also argued partially on his appearance on 27/12/2023 as Respondent in this court and the same was also taken on record during the course of hearing on dated 27/12/2023. The counsel for Respondent confined his contentions for arguments in line with the earlier reply submitted by the Respondent Board before Consumer Grievance Redressal Forum at Kasumpti in the said matter. The arguments were heard and concluded.

**Orders reserved.**

**Given under my hand and seal of this office.**

  
Electricity Ombudsman  
Dated: 09/01/2024

**No. HPEO/(Case No. 23/2023)/2023-24-1803-06**