



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

in the matter of:

**Complaint No. 01/2024**

M/s. Morepen Laboratories Ltd., a company registered under the companies Act with its works/ office at village and P.o. Masulkhana, Tehsil Kasauli, Distt. Solan, H.p. through its authorized signature Sh. Tara Chand.

– Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004

2. The Assistant Engineer, Elect. Sub-Divn., HPSEBL Kasuli, Distt. Solan. 173204

- Respondent

**Order**

M/s. Morepen Laboratories Ltd., have filed an Application, under provisions of Regulation 28(1)(C) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received & registered on 10/04/2024, for passing necessary orders or directions to the Respondents to make compliance of Order dt. 10/10/2023 passed in compliant No. 1421/2/08/24 – 1422/202307/20 by Consumer Grievance Redressal Forum at Kasumpti Shimla with further request to refer the case to Hon'ble Himachal Pradesh Electricity Regulatory Commission for initiating appropriate proceedings under section 142 of Electricity Act, 2003, **in case of Non-compliance of the said order**. As per record copy of the Complaint has also been sent by post on 09/04/2024 by the Complainant to the Respondents.

**The case is listed for admission hearing on dated 29/04/2024 at 12:00 PM. or Immediately thereafter.**

Given under my hand and seal of this office.

  
10/04/2024

Electricity Ombudsman

Dated: 10/04/2024

No. HPEO/(Case No. 01/2024)/2024-25- 12-14