



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 07/2024

M/S Kailash Chand (LR College), Village Jabli, (Kyar) P.O. Oachghat, Tehsil and District Solan -173223 (H.P).

- Complainant

Vs

- 1. The Executive Director (Pers.), HPSEBL, Vidyt Bhawan, Shimla-171004.**
- 2. The Sr. Executive Engineer, Electrical Division HPSEBL, Solan, Distt. Solan (HP)- 173212.**
- 3. The Assistant Engineer, Electrical Sub-Division-III, HPSEBL Kot, Solan Distt. Solan- 173212 (HP).**

- Respondents

Order

M/S Kailash Chand (LR College), Village Jabli, (Kyar) P.O. Oachghat, Tehsil and District Solan - 173223 (H.P) have filed an application under Regulations 28(1)(b) read with Regulation 33(1)(e) and Regulation 28(1)(c), received & registered on 15/10/2024, against the final Orders dated 24/09/2024 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1413/202310/32. As per record copy of the Complaint has also been sent by post on 14/10/2024 by the Complainant to the Respondents.

The complainant has also filed an Application for Interim directions regarding restraining the Respondent from realizing & recovering as well as disconnection of electricity supply during the pendency of complaint.

In terms of powers conferred under the provisions of Regulation 36 read with Regulation 33 (2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, prayer shall be granted only after listening both the parties at the time of admission hearing.

The Complainant has submitted proof of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.

Accordingly, the case is listed for admission hearing on dated 22/10/2024 at 03:00 PM. or Immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 07/2024)/2024-25-117-120

Electricity Ombudsman

Dated: 16/10/2024