



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 09/2024

M/S Cement Corporation of India Ltd. Rajban Cement Factory, Tehsil Paonta Sahib, Distt. Sirmour, H.P.-173029

- Complainant

Vs

1. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-171004.
2. The Superintending Engineer, Operation Circle, HPSEBL Nahan Distt. Sirmour, H.P.-173001
3. The Sr. Executive Engineer, Electrical Division HPSEBL, Gondpur, Paonta Sahib, Distt. Sirmour, H.P.-173025
4. The Assistant Engineer, Electrical Sub-Division, HPSEBL Sataun, Distt. Sirmour, H.P.- 173029

-Respondents

Dated: 23/11/2024

Present for:

The Complainant: Sh. Shekhar Badola, Advocate

The Respondents: -Sh. Rajesh Kashyap, Advocate

-Sh. Pramod Kumar, Sr. Astt. ESD. Sataun,

Order

Case called, the matter was heard for admissions to the extent of proceedings. After giving due opportunity to both the parties, the following prayers were granted.

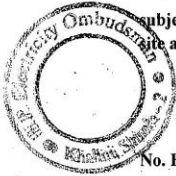
1. For restraining the Respondent from realizing & recovering during the pendency of complaint in terms of an Application filed for Interim directions under Regulation 36 read of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.
2. The delay was condoned after listening both the parties and arriving at due consensus in terms of an Application filed by the Complainant under Section 5 of Limitation Act Read with Section 151 of CPC for Condonation of delay.

The Complainant has also confirmed of having deposited 50% of the disputed amount with the Respondents as required under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 in the court in the presence of parties. However, the Sr. Assistant appeared as respondent, in the court room informed that but for system software design, by default, the amount of Rs.7,20,000/- again stands credited back to the Complainant's accounts which was earlier deposited on 20.11.2024. Accordingly, the counsel for complainant is directed to confirm deposit of differential amount within weeks' time.

The Respondent Board is directed to submit reply on or before 05/12/2024 with a copy of reply to the Complainant and rejoinder if any, may be submitted by the Complainant immediately thereafter the submission of the reply by the Respondent Board. The concerned Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel for pleadings.

Accordingly, the case is listed for final arguments on dated 09/12/2024 at 12:00 PM. or Immediately thereafter subject to submission of above documents and receipt of differential amount in the court room. The order is also placed at as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 09/2024)/2024-25- 17579

Shekhar Badola
23/11/2024
Electricity Ombudsman
Dated: 23/11/2024