



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 09/2024

M/S Cement Corporation of India Ltd. Rajban Cement Factory, Tehsil Paonta Sahib, Distt. Sirmour, H.P.- 173029  
- Complainant

Vs

1. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-171004.
2. The Superintending Engineer, Operation Circle, HPSEBL Nahan Distt. Sirmour, H.P.-173001
3. The Sr. Executive Engineer, Electrical Division HPSEBL, Gondpur, Paonta Sahib, Distt. Sirmour, H.P.-173025
4. The Assistant Engineer, Electrical Sub-Division, HPSEBL Sataun, Distt. Sirmour, H.P.- 173029

- Respondents

**Dated:** 09/12/2024  
**Present for:**  
**The Complainant:** -Sh. Ropesh Kumar, Advocate  
-Sh. Ravinder Singh, Officer(Legal)  
**The Respondents:** -Sh. Rajesh Kashyap, Advocate  
-Er. Ravishankar Chauhan, ESD. Sataun,  
-Sh. Pramod Kumar, Sr. Astt. ESD. Sataun,

**Order (Last heard 23/11/2024)**

Case called, the matter was heard. The counsel for complainant confirmed the deposit of remaining balance amount of Rs.7,20,000/- against the deposit of 50% of the disputed amount through receipt dt.05/12/2024 in the court room in compliance to this court order dt.23/11/2024 which was taken on record as confirmation to having deposited 50% of the disputed amount with the Respondents under the provisions of Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 in the presence of parties.

The Respondent submitted reply through e-mail on dt. 04/12/2024 and hard copy of the reply in the court room in compliance to this court order dt. 23/11/2024 which was taken on record.

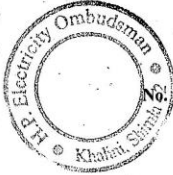
The Sr. Counsel Sh. Shekhar Badola, Advocate for complainant prayed for adjournment for fifteen days through application under prevalent provisions on account of urgent piece of work and made his junior Advocate Sh. Ropesh Kumar to attend the court. Prayer granted. However, in the meantime the counsel for Complainant appeared in the court was directed to submit rejoinder if any within two weeks.

Some preliminary arguments were carried out in the said matter and during arguments the Assistant Engineer for Respondents pointed out and agreed on clerical mistake occurred in the letter dt.03/07/2024 in respect of date of deposit of processing fee which according to him be read as 01.02.2020 in place of 19.01.2020 and also stands attached as Annexure-6 by the Complainant with the representation. This date being of vital concern with adjudication point of view, he was directed to submit corrections through duly attested affidavit within weeks' time in the interest of justice and ensure on the affidavit that no such payment amounting to Rs.7500/- was deposited by the said Complainant on dt.19/01/2020 towards processing fee of similar nature.

The concerned Assistant Engineer, representing Respondents is directed to appear in the court room along with the relevant record during final arguments to facilitate counsel for pleadings in order to avoid any misconception during the course of deliberations /arguments & onus on individuals.

Accordingly, the case is listed for final arguments on dated 30/12/2024 at 12:00 PM. or Immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 09/2024)/2024-25- 19094

*Shekhar Badola*  
Electricity Ombudsman  
Dated: 09/12/2024