



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 04/2025

**M/s Magbro Healthcare Pvt. Ltd. Village Messa Tibba, P.O. Manjholi, Nalagarh-174101(H.P)**

**-Complainant**

**Vs**

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.**
- 2. Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh-174101. HP.**
- 3. The Assistant Engineer (E), Electrical Sub-Divin-I HPSEBL, Nalagarh--174101**

**-Respondents**

**Order**

M/s Magbro Healthcare Pvt. Ltd. Village Messa Tibba, P.O. Manjholi, Nalagarh-174101(H.P) have filed an Application under Regulation 28(1)(b), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received and registered on 05.03.2025, against the final Order dated 06/02/25 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1431/202409/27.

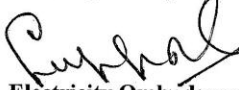
As per record the Complainant has also submitted the proof of having deposited 50% of the disputed amount with the Respondents and also annexed receipts of supplying the copies of representation to all respective respondents.

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant as well as stay the demand notice dt.23.08.2024 during the pendency of the complaint.

The prayers shall be granted only after listening both the parties during admission hearing.

**Accordingly, the case is listed for admission hearing on 18/03/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.**

**Given under my hand and seal of this office.**

  
**Electricity Ombudsman**

**Dated: 05/03/2025**



No. HPEO/ (Case No. 04/2025)/2024-25- 297-300