



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 07/2025

M/s Micro Turners Village Naryal Parwanoo -173220 (H.P)

-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Parwanoo Distt Solan. HP-173220.
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo Distt Solan. HP-173220.

- Respondents

Present for:

The Complainant: -Sh. Manik Seith, Advocate
-Sh. Rakesh Bansal, Authorized Representative
The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law
-Sh. Rajesh Kashyap, Advocate

Order

Case called, the matter was heard. After listening to both the parties; the matter was admitted to the extent of initiation of proceedings. Sh. Manik Seith, the Id. Counsel for Complainant addressed some deliberations on Regulation 26(2)(a)(b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and apprised austerly of application which were appreciable.

The Respondent Board is directed to submit reply on or before 29/03/2025 with a copy of reply to the Complainant and Rejoinder if any, may be submitted by the Complainant immediately thereafter the submission of the reply by the Respondent Board. **The concerned Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.**

Accordingly, the case is listed for final arguments on dated 07/04/2025 at 12:00 P.M or Immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 07/2025)/2024-25- 338-41

C. K. Singh
Electricity Ombudsman
Dated: 18/03/2025