



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 10/2025

M/s Aqua Vitoe Laboratories, Plot No. 4, Village Kunjhal, Near Jhar Majri, Tehsil Baddi, Distt. Solan- 173205

– Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala, Distt. Solan-174103(H.P)
3. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)

- Respondent

Order

M/s Aqua Vitoe Laboratories have filed an Application under Regulation 28(1)(b), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 received and registered on 03/04/2025, against the final Order dated 12/03/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1454/202410/34. As per record the Complainant has supplied the copies of representation to all respective respondents, however, the same shall be confirmed during admission hearing and shall be admitted only after listening to both the parties.

The case is listed for admission hearing on 07/04/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 10/2025)/2024-25- 358-61

Cusshal
Electricity Ombudsman
Dated: 03/04/2025