



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 14/2025

**M/s Timex Group India Ltd. Plot No. 10 Ind Area Katha Baddi Distt Solan  
HP-173205**

**-Complainant**

**Vs**

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi, Distt Solan HP-173205.
3. The Assistant Engineer (E), Electrical Sub-Division, HPSEBL, Barotiwala, Distt. Solan (H.P)-174103

**-Respondents**

**Order**

M/s Timex Group India Ltd. have filed an Application under Regulation 28(1)(b), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received and registered on 24.04.2025, against the final Order dated 28/03/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1454/202411/35.

As per record the Complainant has not submitted the proof of having deposited 50% of the disputed amount with the Respondents which shall be discussed during admission hearing being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for submission of grievance.**

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply to the premises during the pendency of the complaint. The prayer granted as an interim relief till 26/04/2025 and shall be granted further after listening to both the parties on admission hearing.

Accordingly, the case is listed for admission hearing on 26/04/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/ (Case No. 14/2025)/2024-25-428-31

Electricity Ombudsman

Dated: 24/04/2025