



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 14/2025

M/s Timex Group India Ltd. Plot No. 10 Ind Area Katha Baddi Distt Solan  
HP-173205

-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi, Distt Solan HP-173205.
3. The Assistant Engineer (E), ESD, HPSEBL, Barotiwala, Distt. Solan (H.P)-174103

-Respondents

Dated: 26/04/2025

Present for:

The Complainant: -Sh.Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

Order (Last Heard-26/04/2025)

Case called, the matter was heard on 26/04/2025. The Authorized Representative for Complainant submitted a calculation sheet to substantiate proof of having deposited 50% of the disputed amount with the Respondents which was taken on record. However, the ld. counsel for Respondents added that it shall be in healthy spirit if we get the calculation sheet confirmed from the concerned Assistant Engineer.

The complainant had also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant as well as stay the demand notice dt.23.08.2024 during the pendency of the complaint. The prayers granted to the extent of restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant after listening to both the parties. The matter was admitted only to the extent of initiation of proceedings, subject to confirmation of amount of 50% so computed by the Authorized Representative for Complainant by the Assistant Engineer Concerned in the next date of hearing. In order to save time, the Respondent Board was directed to submit reply by 23/05/2025 and Complainant to submit Rejoinder if any thereafter.

Accordingly, the case is listed for final arguments on 23/05/2025 at 12 PM. or immediately thereafter subject to confirmation of above facts being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 towards Limitation / pre-condition for submission of grievance.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/ (Case No. 14/2025)/2024-25- 466-69

*Cuphal*  
26/04/25  
Electricity Ombudsman

Dated: 26/04/2025