



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 17/2025

✓ M/s Satluj Jal Vidyut Nigam Limited (SJVN), SJVN, Rampur HPS Electricity Supply & Security Division Bayal, P.O. Koyal, Tehsil Nirmand, District, Kullu (H.P.)
-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
 2. The Superintending Engineer (HPSEBL), (OP) Circle, HPSEBL, Rampur Bushahar, District Shimla (H.P.)
 3. The Sr. Executive Engineer, HPSEBL, Electrical Divn. Ani Distt. Kullu (H.P.)
- Respondents

Order


M/s Satluj Jal Vidyut Nigam Limited (SJVN), SJVN, Rampur HPS Electricity Supply & Security Division Bayal have filed an Application under Section 42(6) of the Electricity Act, 2003 Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received and registered on 28.04.2025, against the final Order dated 28/03/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1131/202407/25.

As per record the Complainant has not submitted the proof of having deposited 50% of the disputed amount with the Respondents which shall be discussed along with other prayers if any during admission hearing, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 towards Limitation / pre-condition for entertaining the complaint.

The first Respondent which is mentioned as 'Chief Managing Director Kumar house' shall also be discussed for corrections. However, for the sake of this order, the 1st Respondent has been considered as 'Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-4' in line with order dt.28.04.2025 of Consumer Grievance Redressal Forum at Kasumpti which shall be considered only after deliberations during admission hearing.

Accordingly, the case is listed for admission hearing on 05/05/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.


Electricity Ombudsman

No. HPEO/ (Case No. 17/2025)/2024-25- 477-80

Dated: 28/04/2025